

Tuesday, March 12, 2019



Registration open 0730-1530 hours

INFO	ROOM 60/61	ROOM 62/63/64	REDBUD ROOM	PARASOL II
0830-0920	Hope in the Midst of Chaos	Critical Incident Stress: Coping with Stress as a Telecommunicator	Leadership: Taking It to the Next Level Stacey Smith, Rolla Police Department Mike Phillips, Barry County	Incident Call Routing, Now with NextGen911 DataTech911
0930-1020	Matthew Grogan Denise Amber Lee Foundation	Keith Bachman Springfield - Greene County 9-1-1	Sonny Saxton, Mercy Communications <b>** ONLY 1 HOUR CEU **</b> Cheryl Konarski, Dade County	Thousands of PSAPs are Receiving Lifesaving Location and Data: Is Yours? RapidSOS
1030-1130	<b>COMMERCIAL PARTNER EXCLUSIVE TIME</b>			
1130-1250	<b>LUNCH W/COMMERCIAL PARTNERS</b> Wrap & Run Exhibitor Drawings and Giveaways Exhibit Hall			
1300-1350	The Emergency Checklist Emily Garcia Sullivan Police Department	Peer Support Program-Telecommunicators Pam Opoka, MARC Jamie Taylor, Lee's Summit Police Dept.	Domestic Violence: Why Doesn't She Just Leave? Anjanette 'Angel' George, MSHP	Call-Taking to Intelligence Gathering Angie Stiefermann Jefferson City Police Department
1400-1450	Faceless First Responders: The Marshall County School Shooting  LaDonna Coriell, E911 Director Marshall County, Kentucky  Room 62/63/64		<b>**9-1-1 Service Board Meeting**</b>  Room 74/75/76  1300-1500	PSAP Performance Metrics: How Does Your PSAP Measure Up? NICE Public Safety
1500-1550				Missouri Interoperability Center Update Bryan Courtney Missouri Department of Public Safety
1600-1700				
1800-2000	<b>Dinner served 1800-1900, followed by Awards ceremony</b> Buffet: London broil, Dijon chicken, and whitefish Salon B/C			
2000-2200	<b>Casino Night at Margaritaville w/cash bar</b> Salon B/C			
INFO	<b>Download the MPSCC 2019 app!!</b>			



EXHIBIT HALL OPEN 1030-1250 hours

