

Wednesday, March 13, 2019



Registration open 0800-1000 hours

INFO	ROOM 60/61	ROOM 62/63/64	REDBUD ROOM	PARASOL II
0800-0850	PTSD, Burnout, & Telecommunicators Andrea Khan Kansas City Police Department	Chemical Suicide: Information for Emergency Responders 0800-1200 Mark Jenkins, Missouri Emergency Response Commission (MERC)	Suicide Calls Kima Burnett Jasper County 9-1-1	Force De-escalation: It Starts with Call-Taking Roger Martin, MSHP
0900-0950				Locating Callers Using Mobile Applications Zachary Dykes, MSHP
1000-1050	Help! My Workplace is Toxic Roger Martin, MSHP		Dispatch Survival: We Didn't Choose Shift Work, Shift Work Chose Us Rachel Irely, Jefferson City Police Dept.	Missouri NENA Membership Meeting
1100-1200			CTO Refresher Angie Stieffermann Jefferson City Police Department	
1215-1300	CLOSING CEREMONY Final prize drawings, closing remarks from Presidents			
INFO	Call-for-Papers is open for MPSCC 2019 Fall! Get yours ready now!! See y'all in the Fall: October 7 - 9, 2019 at Embassy Suites in Kansas City!			
	CEU Certified	Commercial Partner Shout-Out	Fun & Food	Meeting

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