		Tuesday, Ma	ırch 24, 2020		
		Registration open	0730-1530 hours		
INFO	ROOM 60/61 - Frontline	ROOM 62/63/64 - Supervisor/Leader/Trainer	REDBUD ROOM - Manager/Director	PARASOL II - Potpourri	
0830-0920	Psychological Aspects of Policing Deb McMahon	Programs Pam Opoka MARC	Overcoming Today's Top 911 Challenges Bob Farrell	Missouri Interoperability Center Update	
0930-1020	0830-1020	What's In Your Training Budget? Cheryl Konarski, Joplin PD Angie Stiefermann, Jefferson City PD	NG9-1-1: A Regionalized Approach James Almond Nebraska Public Service Commission	Bryan Courtney, Director Missouri Department of Public Safety, MO Interoperability Center	
1030-1120	Commercial Partner Exclusive Time - Salon B/C				250
1130-1250	Lunch with Commercial Partners Hearty and Healthy Box Lunch Exhibitor Drawings and Giveaways Exhibit Hall				1030-1
1300-1350	Emotional Skills For Crisis Intervention	Creating Changes in the Comm Center - Motivational Interviewing for Dispatch Leadership	Employee Development Roger Martin Missouri State Highway Patrol	Finding Her Voice - Empowering The Female Telecommunicator Halcyon Frank - Impact Dispatch	EXHIBIT HALL OPEN 1030-1250
1400-1450	Deb McMahon	Stephen Johnson Supervisor Town of Stratford CT	#BeAnEncourager in the Comm Center Halcyon Frank Impact Dispatch	BOOM! From Bomb Threat To Bomb Tina Chaffin Training 9-1-1 Heroes	
1500-1550	Missouri Alerts Chris Ramsey	Active Learning Roger Martin and Dawn Moore Missouri State Highway Patrol	GIS Rules for NG911 Susan Cunningham/Matt Knight Spatial Data Research	The Terrorist As An Active Shooter Tina Chaffin Training 9-1-1 Heroes	
1600-1650	Missouri State Highway Patrol	5 Conditions of a Great Training Relationship James Almond ENP	Missouri APCO Association Meeting	Preparing Your Backpack Stephen Johnson Supervisor Town of Stratford CT	EXH
1830-2100	Social Hour 1830-1900, Dinner served 1900-2100, followed by Awards Ceremony Dinner Buffet - Salads, Chicken Saltimbocca and Rib au Poivre, Vegetables and Desserts, Cash bar Salon B/C				
2100-2300	Off-Duty Chief Tim Eggebraaten - Taking It To The Street Salon B/C				
INFO					

911 Service Board Meeting

Room 74/75/76 1300-1700

MO State Interoperability
Room 74/75/76
1600-1700