PAM Registration open 0730-1500 hours **Printing Sponsored by: Opening Ceremony** Flag Presentation TBD / Invocation TBD National Anthem Sung by Attendees - Led by Angie Stiefermann Grand Ballroom - Paradise A&B **Keynote Tim Eggebraaten** Finding Your Beat - The Rhythm of Life CENTRALSOUARE EXHIBIT HALL OPEN 1030-1550 Grand Ballroom - Paradise A&B **Commercial Partner Exclusive Time** Windgate Hall **Memorial Lunch with Commercial Partners** RADIOPHONE **Cheeseburger In Paradise** Windgate Hall Manager/Director Supervisor/Leader/Trainer Potpourri Paradise C Parasol I Parasol II Light In The Dark When Next Generation Becomes Now Leadership 101 Monica Million ENP **Changing Your Environment Trov Cordle** Chief Zim Schwartze - Capitol Police **NENA Past President** RapidSOS Social Break With Commercial Partners **After School Break** Windgate Hall Application of MO Sunshine Law Super Sleuthing in Dispatch MO Task Force 1 - Disaster Response Ops Casey Lawrence Zachary Dykes Asst Chief Chuck Leake, Boone Co. Fire Missouri Attorney General Office Missouri State Highway Patrol Protection Dist/MO Task Force 1 Director's Social 1600-1730 Intergenerational Collaborating Missouri NENA Stephen Johnson Commercial Partnership Exclusive Association Sponsor & Directors Only Meeting MissionCriticalPartners Town of Stratford CT Dinner on your own Commercial Partner Shout-Out Fun & Food Meeting

Monday, May 17th, 2021

0800-0850

0900-1020

1030-1140

1145-1250

INFO

1300-1350

1400-1450

1500-1550

1600-1650

INFO

Frontline

Windgate 62/63/64

The Art of Communication

Giving & Receiving Feedback

Dru Clarke - Fairax Co, VA

Emotional Skills For

Crisis Intervention

Karin L. Houston

Special Agent FBI (Ret)

Crisis Systems Management

CEU Certified