

Tuesday, May 18th, 2021

Registration open 0700-1500 hours

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INFO	Frontline Windgate 62/63/64	Supervisor/Leader/Trainer Paradise C	Manager/Director Parasol I	Potpourri Parasol II	Nautical Wheeler
0830-0920	Saving Lives On Both Sides Of the Headset - A 9-1-1 PTSD Journey  Tracy Eldridge OnScene First	PSAP Awareness for Pipeline Emergency Response  Randall Duncan Paradigm Liaison Services, LLC on behalf of Pipeline Assoc of MO	Overcoming Today's Top 911 Challenges Bob Farrell - Voice Products	Missouri Interoperability Center Update Bryan Courtney, Director Missouri Department of Public Safety Interoperability Center	
0930-1020			NG9-1-1: A Regionalized Approach James Almond Nebraska Public Service Commission		
1030-1120	<b>Commercial Partner Exclusive Time - Windgate Hall</b>				
1130-1250	<b>Lunch with Commercial Partners Hearty and Healthy Box Lunch Exhibitor Drawings and Giveaways - Windgate Hall</b>				
			 		
1300-1350	BOOM! From Bomb Threat To Bomb Tina Chaffin Training 9-1-1 Heroes	Creating Changes in the Comm Center Motivational Interviewing for Dispatch Leadership  Stephen Johnson Stratford Public Safety Communications	The Future of Next-Gen 911 Core Svcs Lori Holcomb Motorola Solutions	Finding Her Voice - Empowering The Female Telecommunicator Halcyon Frank - The Dispatch Lab	Missouri 9-1-1 Service Board Meeting
1400-1450	The Terrorist As An Active Shooter Tina Chaffin Training 9-1-1 Heroes		Consolidated Dispatch Renovation Josh Mandell, Rick Kwiatkowski, Coty Cooper, Jerrod Joggerst - FGM	#BeAnEncourager in the Comm Center Halcyon Frank - The Dispatch Lab	
1500-1550	Missouri Alerts  Lacy Koncor	The Spirit of Leadership Unlock the Leader Within Dru Clarke - Fairfax Co DSP Comm	GIS Rules for NG911 Susan Cunningham/Matt Knight Spatial Data Research	Understanding Those Smoke Eaters Christopher Boyer Polk County 9-1-1	
1600-1650	Missouri State Highway Patrol	Five Conditions of a Great Training Relationship James Almond ENP	Missouri APCO Association Meeting 	Preparing Your Backpack Stephen Johnson Stratford Public Safety Communications	MO State Interop Meeting
1830-2130	<b>Social Hour / Banquet / Awards Ceremony</b>				
	<b>Banquet - Dinner Buffet</b>				
	Chicken Saltimbocca and Prime Rib au Poivre, Traditional Topped Salad, Tortellini Pasta Salad, Roasted Fingerling Potatoes and Green Beans, Cheesecake and Black Forest Chocolate Cake				
	<b>Grand Ballroom - Paradise A&amp;B</b>				
			Social Sponsor: 		
			Awards Sponsors:  		
2130-2300	<b>Off-Duty Chief Tim Eggebraaten - Taking It To The Street</b>				
	<b>Grand Ballroom - Paradise A&amp;B</b>				
					
	CEU Certified	Commercial Partner Shout-Out	Fun & Food	Meeting	

EXHIBIT HALL OPEN 1030-1550