

Wednesday, May 19th, 2021



Registration open 0800-1000 hours

INFO	Frontline Windgate 62/63/64	Supervisor/Leader/Trainer Paradise C	Manager/Director Parasol I	Potpourri Parasol II
0830-0920	Critical Issues for Telecommunicators Zachary Dykes - MSHP	Critical Issues for Supervisors Angie Stiefermann Jefferson City PD	Critical Issues for Managers/Directors	Critical Issues for Trainers Roger Martin Missouri State Highway Patrol
0930-1020	MOTERT Awareness Kima Burnett-Francis Jasper County 911	Mr. Rogers or Mr. Hyde Kris Inman Springfield-Greene Co 911	Mike Phillips ENP Cheryl Konarski, CPE RPL CMCP	HazMat, What is HazMat? Stephen McLane MO Dept of Natural Resources
1030-1120	It's 911: Make It A Career Jennifer White NENA President-Elect	You're In Big Trouble Communicating Discipline 101 Kris Inman - Springfield-Greene Co 911	Preventing Dispatcher Wear-N-Tear Raegen Porter & Joshua N. Mandell FGM Architects	DOT Emergency Response Guide Stephen McLane MO Dept of Natural Resources
1130-1220	Distracted on Duty Angie Stiefermann Jefferson City PD	Active Learning Roger Martin Missouri State Highway Patrol	MO 911 Directors Association Meeting 	
1230-1300	<b>Closing Ceremony - Paradise C</b> <b>Murder Mystery Reveal, Final prize drawing and a few words from the Presidents</b>			
INFO	<b>Call-for-Papers is open for MPSCC 2021 Fall</b> <b>See you all in the Fall - September 26th-29th, 2021 - Oasis Hotel and Convention Center, Springfield!!!</b> <b>"Dancing Through The Decades"</b>			
	CEU Certified	Commercial Partner Shout-Out	Fun & Food	Meeting

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