



Sunday, March 13, 2022

Lanyards Sponsored by **Nelson Systems**
INCORPORATED

Programs & Schedules
Sponsored by

Registration Gift
Sponsored by **NGA**
Next Generation Advanced

Registration open 1100 - 1600

1200-1300

Lunch on Your Own

**Heidelberg
FRONTLINE**

**St. Moritz
LEADERSHIP**

**Innsbruck
MANAGEMENT**

1300-1350

**Dealing with Difficult Bosses:
What can we do?**
Stephen Hoskins

Be A Champion of Change
Andrea King, Carbyne 9-1-1

**Locating Callers: Using 3rd
Party Mobile Applications**
Zach Dykes, RPL

1400-1450

**Verbal Judo:
Tactical Communication for
Telecommunicators**

**Career Paths:
Where is Your's Going**
Stephen Hoskins

**Dial 988 Roundtable:
The Suicide Lifeline & What
9-1-1 needs to know! ****
Facilitator - April Ford

1500-1550

Roger Martin

**Missouri 911 Training and
Standards Act**
Zach Dykes, RPL

**Too Much Sunshine Can Be
Dangerous**
Rick Crismas

1600-1650

**Proactive Dispatchers vs Reactive
Dispatchers**
Chelsea Finn
& Kima Burnett-Francis

**Woulda, Coulda, Shoulda:
Living a Career with No
Regrets**
Cheryl Konarski, CPE

**The Spirit of Leadership
Unlock the Leader Within**
Dru Clarke, Carbyne 9-1-1

1830-2230

Welcome to the Masquerade! Dinner Reception - Windsor Ballroom
House salad, Crispy potato encrusted chicken breast with vegetable, and dinner rolls. Lemon Italian layer cake. Coffee & tea

Sponsored by



Entertainment: Music Video Bingo - Karaoke - Photo Booth - and more!!

Sponsored by



CEU Certified

Commercial Partners

Fun & Food

Meeting



Scan this QR code to download the MPSCC Spring 2022 app!!

Sponsored by



CENTRALSQUARE







Continuing Education Certificates
Sponsored by



Monday, March 14, 2022

Coffee sponsored by 








Registration open 0800-1600

0830-0915	Opening Ceremony in Windsor Ballroom				
	Flag Presentation: Branson Fire Department Flag Corp		Benediction: Fire Chaplain Jeff Wilcox, Branson Fire Dept		
	Singing the National Anthem: Officer Michele Rackley, Forsyth Police Department				
0915-1045	Surviving Dispatch - Keynote in Windsor Ballroom Doug Showalter			Sponsored by 	
1045-1145	Memorial Brunch with Commercial Partners in Windsor Ballroom The All-American: Scrambled eggs, potatoes, bacon, ham or sausage. Coffee & tea			Sponsored by 	EXHIBIT HALL OPEN 1030-1550
1145-1250	Exhibit Hall Grand Opening & Ribbon Cutting				
	Commercial Partner Exclusive Time				
	Exhibit Hall - Versailles/Edinburgh/Vienna Ballrooms				
	Heidelberg FRONTLINE	St. Moritz LEADERSHIP	Milan/Venice/Florence MANAGEMENT & TECHNOLOGY	Innsbruck MEETINGS	
1300-1350	Keynote Breakout Who Moved My Headset? Doug Showalter	9-1-1 Beyond the Call: Getting the Big Picture Bob Farrell, Voice Products, Inc.	Balancing NG9-1-1 and CAD System GIS Requirements Daniel Bishop, Cloudpoint Geospatial	MOAPCO Meeting Sponsored by 	
1400-1450	Social Break with Commercial Partners in Windsor Ballroom Snacks & Beverages			Sponsored by 	
1500-1550	Monster Hunters Responder Mentality, Stress & PTSD	So You Want to Work for Me? Pride & Ownership Within ECC Jon Goldman, CPE	You Have NG911 GIS Data Report Card - What's Next? Stacen Gross & Jessica Frye, GeoComm	Missouri 9-1-1 Director's Association Meeting Sponsored by 	
1600-1650	Tim Ceplina, Spearpoint LLC	Without Accountability There is No Standard Adam Timm	Commercial Sponsors - 9-1-1 Directors Exclusive Invitation ONLY Event Second Level - Lake Lunano & Lake Louise Rooms		
	Dinner on your own				
	CEU Certified	Commercial Partners	Fun & Food	Meeting	
Scan this QR code to download the MPSCC Spring 2022 app!!					

Tuesday, March 15, 2022

Coffee Sponsored by **A & W COMMUNICATIONS, INC.**

Registration open 0800-1500 hours

	Heidelberg FRONTLINE	St. Moritz LEADERSHIP	Milan/Venice/Florence MANAGEMENT & TECHNOLOGY	Innsbruck MEETINGS	
0830-0920	When the 9-1-1 Call Involves Someone You Know Brian Lamonica, CPE Jonathan Goldman, CPE	One Size Fits All Kris Inman, Lori Sneed & Becky Bacon	GIS and Addressing Maintenance for NG911 GIS Susan Cunningham, Spatial Data Research, Inc	Missouri State Interoperability Executive Committee (SIEC) Meeting	EXHIBIT HALL OPEN 0900-1250
0930-1020	Emotional Intelligence & You: How to Catch Yourself Before You Snap Adam Timm, The Healthy Dispatcher Windsor Ballroom		Sponsored by  SYNERGEM technologies <small>The next generation of 9-1-1</small>		
1030-1130	Commercial Partner Exclusive Time - Exhibit Hall				
1130-1250	Lunch with Commercial Partners Drawings & Giveaways in the Exhibit Hall Italian Hoagie on soft roll, potato or pasta salad, fruit cup, chips. Coffee & tea			Sponsored by  BE SAFE OUT THERE.	
1300-1350	Personality Study: Why You Are the Way You Are Angie Stiefermann	Budget 101 - YOU CAN DO IT! Zim Schwartze Chief - MO Capitol Police	OnStar Emergency Services Beyond the Vehicle Sherry LeVeque, OnStar	Missouri 9-1-1 Service Board Meeting	
1400-1450	Training is a Team Sport Halcyon Frank, Denise Amber Lee Foundation		Beyond the 98%™: Solving the GIS Puzzle in NG9-1-1 Jeff Ledbetter, DataMark MBInt		
1500-1550	9-1-1 Training Thinking Outside the Box Heather Morrison	Weather and Communications For Dispatch Mark Burchfield, NWS and April Ford	PSAP Awareness for Pipeline Emergency Response Steve Roberts - M.Ed Pipeline Association of Missouri		
1600-1650	Four-Alarm Focus: Affton Chemical Plant Fire DJ Malone & Jason Nettles		When Next Generation Becomes Now - What's Next? Troy Cordle, RapidSOS	MONENA Meeting Sponsored by  Stratagold Data <small>A New Charter Technologies Company</small>	
1830-1900	Social Hour - Windsor Ballroom			Social Sponsored by 	
1900-2100	Masquerade Ball and Annual Awards Banquet - Windsor Ballroom Caesar salad, KC Strip w/bourbon mushroom demi, caramelized onions, mashed potatoes w/sour cream & chives. Dessert, Coffee & tea				
2100-2200	 REZA - Edge of Illusion	REZA - Edge of Illusion in the Windsor Ballroom - Sponsored by			
	CEU Certified	Commercial Partners	Fun & Food	Meeting	

	Wednesday, March 16, 2022			
	Registration open 0800-1030 hours			
	Heidelberg FRONTLINE	St. Moritz LEADERSHIP	Milan/Venice/Florence MANAGEMENT	Innsbruck MEETINGS
0830-0920	SUPERSESSION - What ARE the Most Important Issues for 9-1-1 Today? Table Talk in the Windsor Ballroom			
0930-1020	Telecommunicator Table Talk Z. Dykes, RPL & Amber Madison	Supervisor Table Talk Angie Stiefermann	Director/Manager Table Talk April Ford & C. Konarski, CPE	Instructor/Trainer Table Talk R. Martin & K. Burnett-Francis
1030-1120	Missouri ALERTS AMBER, SILVER, BLUE, Endangered Lacy Koncor, MSHP-Troop F	Atmosphere to Stratosphere: How Leaders Can Impact Their Work Environment Kris Inman Windsor Ballroom		CTO Refresher: The Professional Behind All Communications Professionals Angie Stiefermann
1130-1200	Closing Ceremony in Windsor Ballroom Final prize drawing - Fond Farewells and a few words from the Presidents			
	CEU Certified	Commercial Partners	Fun & Food	Meeting

WEDNESDAY COFFEE & OUT OF STATE INSTRUCTOR PASSES SPONSORED BY



Warner Family Brands



ANNUAL AWARDS SPONSORED BY



Call-for-Papers OPEN for the Fall 2022 MPSCC
www.mpscc911.org

