



# MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)

FALL SYMPOSIUM - SUNDAY - SEPTEMBER 10, 2023

Registration open 1000-1500

Colorado A

Lanyards Sponsored by



1100-1150

## Workshop

Unlocking Your Potential: Navigating Continuous Personal and Professional Growth

Matrix Sponsored by



1200-1250

1300-1350

1400-1450

Halcyon Frank, ENP

Director of Training and Development

Denise Amber Lee Foundation



Mobile App Sponsored by



Conference Certificates Sponsored by



## Save the Date - Spring MPSCC 2024 - St Louis

1535-2000

### Springfield Cardinals BALLPARK WELCOME

Gates Open - 1535 / Game Starts - 1630

\*Short walk to Ballpark\*

#### Coca-Cola Redbird Roost

All-You-Can-Eat Buffet Hotdogs, Brats, Nachos, Salad Bar, Cookies, Chips, Coca-Cola Products

**SIGN-UP ONLINE W/REGISTRATION  
TICKET TO THE EVENT RCVD at BALLPARK**

Sponsored by



Title MPSCC SPRING CONFERENCE Serves 911

Prepping time 6 MONTHS

cooking time March 2nd- 6th, 2024

#### Directions

Come To St. Louis Union Station

Attend Classes

Visit With Commercial Partners

Network With Fellow Public Safety Professionals

#### Ingredients

YOU

Top Tier Instructors

Your Peers

Entertainment

Commercial Partner

Support



**UNION STATION**  
ST. LOUIS



CEU Certified

Commercial Partner Time

Fun & Food

Meetings & Ceremony

**MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)**

**FALL SYMPOSIUM - MONDAY - SEPTEMBER 11, 2023**

Breakfast served in the Hotel Atrium for those lodging at University Plaza  
Coffee service outside of Opening Ceremony

Coffee Sponsored by



**Registration open 0730-1500 hours**

<b>0830-0920</b>	<p><b>OPENING CEREMONY - Oklahoma/Illinois Rooms</b></p> <p>Opening Prayer - Chaplain Gary Allen, Greene County Sheriff's Office Presentation of Colors - Greene County Sheriff's Office National Anthem sung by Stacey Blair, Springfield-Greene County ECC</p> <p><b>Association President's Welcome &amp; Introductions</b></p>
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<b>0930-1020</b>	<p><b>KEYNOTE - Who We Are</b></p> <p><b>Kris Inman, Director of Program Development at the Healthy Dispatcher</b></p> <p><b>Oklahoma/Illinois Rooms</b></p>	<p>Sponsored by</p>
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	<b>Frontline Kansas A/B</b>	<b>Leadership &amp; Management Colorado A</b>	<b>Skills &amp; Technologies Colorado B</b>	<b>Meetings Arkansas A/B/C</b>
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<b>1030-1120</b>	<p><b>Be Who You Needed</b> Kris Inman, The Healthy Dispatcher</p>	<p><b>Changes to Missouri TERT</b> Kallie Turner, MOTERT Coordinator</p>	<p><b>"911, I'm stuck in a grain bin!"</b> Shelby Creed, CMCP</p>	<p>Scan for APP</p>
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<b>1130-1200</b>	<p><b>Lunch Vouchers</b> <b>Pick up at Expo Hall</b></p>	<p>Sponsored by</p>	<p><b>SPRINGFIELD-GREENE COUNTY EMERGENCY COMMUNICATIONS CENTER TOUR</b></p>	
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<b>1200-1250</b>	<p><b>Understanding Those Smoke Eaters!</b> DJ Malone, Chris Boyer, &amp; Grant Oetting</p>	<p><b>Bridging the Gap</b> Michelle Hatton</p>	<p>Box Lunch Served at the Center</p> <p><b>SIGN-UP ONLINE W/REGISTRATION TO ATTEND THIS TOUR</b></p>	<p>Or visit <a href="http://mpsc.glideapp.io">mpsc.glideapp.io</a></p>
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<b>1300-1350</b>	<p><b>Post Traumatic Purpose</b> Brad England</p>	<p><b>Wellness/Peer Support Panel</b> Cassie Sexton &amp; Jamila Crawford, MA</p>	<p><b>SHUTTLE PROVIDED - Sponsored by</b></p>	
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<b>1400-1450</b>	<p><b>Marijuana in 9-1-1 Dispatch</b> Frank Flaspohler, JD</p>	<p><b>Removing the Blindfold</b> Sondra Wesley, PSAP Lead Prepared 911</p>	<p><b>9-1-1 Service Board Meeting</b></p>
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<b>1500-1550</b>	<p><b>CTO-Trainer Panel</b> Cassie Sexton, Mindbase Halcyon Frank, ENP, DAL Angie Stiefermann</p>	<p><b>Do You Have a Stay Interview Process? If not, Why Not?!!</b> Udell Mentola, ENP/RPL</p>	<p><b>Customer Safety During Mass Emergencies</b> Troy Cordle, ENP, Rapid SOS</p>
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<b>1600-1800</b>	<p><b>COMMERCIAL PARTNER SOCIAL IN THE CONVENTION CENTER</b></p>	<p>Sponsored by</p>
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**DINNER ON YOUR OWN**

<b>1930-2230</b>	<p><b>HOSPITALITY SUITE - John Q Suite</b></p>	<p>Sponsored by</p>
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	CEU Certified	Commercial Partner Time	Fun & Food	Meetings & Ceremony
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**MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)  
FALL SYMPOSIUM - TUESDAY - SEPTEMBER 12, 2023**








Breakfast served in the Hotel Atrium for those lodging at University Plaza  
Coffee service outside of classrooms. Coffee in Expo Hall-Convention Center for Commercial Partners

Sponsored by  
**ZETRON** 

**0730-0820** **YOGA WITH KRIS INMAN, RYT200 - JOHN Q SUITE (or POOLSIDE Weather Permitting)**

Sponsored by  **PREPARED**

**Registration open 0800-1500 hours**

	Frontline Kansas A/B	Leadership & Management Colorado A	Skills & Technologies Colorado B	Meetings Arkansas A/B/C	Parking Area Outside Convention Center
0830-0920	<b>Dispatch Priming</b> Angie Stiefermann	<b>Lead Loud</b> Roxanne VanGundy, ENP/RPL/CMCP/CPE	<b>Ransomware Attack: Lessons Learned in Joplin</b> Cheryl Konarski, RPL/CPE	<b>MOSWIN User Group</b> Roger Strope, DPS Interoperability	<b>MOBILE COMMAND- COMMUNICATIONS VEHICLE TOURS</b>
0930-1020	<b>Finding Your Purpose and Keeping It!</b> Cassie Sexton, Account Exec Mindbase		<b>Leveraging NG911 GIS for Better Mapping</b> Glenn Kammerer, SDR Inc.		
1030-1120	<b>COMMERCIAL PARTNER EXCLUSIVE TIME - CONVENTION CENTER</b>				
1130-1250	<b>LUNCH WITH COMMERCIAL PARTNERS in CONVENTION CENTER</b> Buffet-Garden Salad, Roasted Bone in Chicken and Gravy, Pork Loin with Mustard Sauce, Mashed Potatoes, Smothered Green Beans, Buttermilk Biscuits with Honey Butter, Assorted Dessert. Iced tea, coffee, water. <b>Drawings and Giveaways - Selfie Booth</b>				Sponsored by  
1300-1350	<b>What is Your Career Progression Roadmap?</b> Udell Mentola, ENP/RPL	<b>State of Missouri Fire Mutual Aid System</b> Grant Oetting	<b>Share you Dispatch Story</b> Debra Stenger, MicroAutomation, Inc.	<b>Joint Association Meeting</b> Sponsored by  	<b>MOBILE VEH TOURS</b> Sponsored by   
1400-1450			<b>TELECOMMUNICATOR ROUNDTABLE</b> Kendra Shell		
1500-1550	<b>Leadership Development</b> Zach Dykes, RPL Cheryl Konarski, RPL/CPE Saralyn Hayes, RPL/ ENP	<b>Retaining Wellness</b> Roxanne VanGundy, ENP/RPL/CMCP/CPE	<b>TECHNOLOGY ROUNDTABLE</b> J.R. Webb		
1600-1630	<b>SYMPOSIUM CLOSING CEREMONY - KANSAS A/B</b>				
	CEU Certified	Commercial Partner Time	Fun & Food	Meeting & Ceremony	



MISSOURI PUBLIC SAFETY  
COMMUNICATIONS  
CONFERENCE

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Bronze Level

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 Nelson Systems   The Cambridge Group   Prepared 911   DataTech 911  
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## Thank You for Joining Us at the Fall 2023 MPSCC

