



Missouri Public Safety Communications Conference SPRING 2024 - St Louis Union Station

Sunday - March 3

TIME	MIDWAY SUITES 5 Skill Development	MIDWAY SUITES 6 Leadership Aspects	MIDWAY SUITES 7-9 Wellness	MIDWAY SUITES 10 Legal & Technical	
REGISTRATION OPEN 1100-1500					
1200-1250	LUNCH ON YOUR OWN				
1300-1350	911, I'm Stuck In a Grain Bin! Shelby Creed	Making a Leader - Communications Center Leadership & Supervision Angie Stiefermann	Day-to-Day Interpersonal Communications: The Struggle is Real! Roger Martin	RapidSOS / Raptor Technologies, Missouri Community Impact Troy Cordle, ENP RapidSOS	Lanyards Sponsor Mobile App Sponsor CEU Certificates Sponsor
1400-1450	I'm In Pursuit! Zachary Dykes, RPL	Staffing Crisis Discussion: Where do we go from here? Brian Battles, ENP MSML SPSC Landmark Training Solutions	Triggers, Trauma, & Telecommunicators: A Journey Towards Insight, Peace, and Spiritual Wellness Brandi Powell, Certified Christian Grief Coach	Training Methods for Emerging Technologies Sondra Wesley, BS Prepared 911	
1500-1550			Balancing Act: Nurturing the Well-being of 911 Heroes Thomas Smith CPT, APRT	Mapping a Course for NG9-1-1 Success via GIS Location Data Victoria Ogaga, GISP, PMP, MPA / Intrado	
1700-2000	Welcome Reception - Armory STL - Taco Buffet and Goey Cake for all! Location: 3660 Market Street - Parking in East & West Lots (https://www.armorystl.com/faqs/) Known for their "arsenal of entertainment" and as the largest bar in St. Louis, join us for an evening to make new friends and have a little fun. From arcade games to board games to yard games, there is something here for everyone! Take a run down the Super Happy Fun Slide or tip the Giant Seesaw.				Sponsors Food Event
TROLLEY TRANSPORT - 1700-FIRST FROM UNION STATION LOBBY/ 2000-LAST FROM ARMORY					
Continuing Education		Meeting & Ceremony		Food & Fun	
Commercial Partners					



Thank you to Our Pewter Sponsors for sponsoring the Trolley Transportation to & from the Welcome Reception

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Missouri Department of Natural Resources	



Missouri Public Safety Communications Conference SPRING 2024 - St Louis Union Station

Monday - March 4

REGISTRATION OPEN 0730-1000 & 1250-1500

OPENING CEREMONY in the Regency Ballroom

Flag Presentation by the St. Louis City Fire Department Honor Guard
Please join us in singing the national anthem Invocation

Chapter/Association Presidents' Welcome Guest Speakers from the MO 9-1-1 Service Board, APCO & NENA

KEYNOTE - The Power of Choice

Nathan Lee, Founder & President of the *Denise Amber Lee Foundation*

Regency Ballroom

Sponsor



MEMORIAL CEREMONY - Midway West

MEMORIAL BRUNCH WITH THE COMMERCIAL PARTNERS on Midway West

Yogurt Parfaits, Pancakes, Scrambled Eggs, Hashbrown Potatoes, Ham Steak, Bacon, Biscuits and Muffins



Sponsor

EXCLUSIVE TIME WITH YOUR COMMERCIAL PARTNERS ON MIDWAY WEST

EXHIBIT BOOTHS OPEN 1130-1500

TIME	REGENCY BALLROOM Skill Development	MIDWAY SUITES 5 Leadership Aspects	MIDWAY SUITES 6 Legal & Technical	MIDWAY SUITES 7-9 Wellness	MIDWAY SUITES 10 Management
0800-0850	OPENING CEREMONY in the Regency Ballroom Flag Presentation by the St. Louis City Fire Department Honor Guard <i>Please join us in singing the national anthem Invocation</i> Chapter/Association Presidents' Welcome Guest Speakers from the MO 9-1-1 Service Board, APCO & NENA				
0900-0950	KEYNOTE - The Power of Choice Nathan Lee, Founder & President of the <i>Denise Amber Lee Foundation</i> Regency Ballroom				
1000-1020	MEMORIAL CEREMONY - Midway West				
1030-1120	MEMORIAL BRUNCH WITH THE COMMERCIAL PARTNERS on Midway West Yogurt Parfaits, Pancakes, Scrambled Eggs, Hashbrown Potatoes, Ham Steak, Bacon, Biscuits and Muffins				
1130-1250	EXCLUSIVE TIME WITH YOUR COMMERCIAL PARTNERS ON MIDWAY WEST EXHIBIT BOOTHS OPEN 1130-1500				
1300-1350	Training Burden Alicia Stults	Strategic Communications: The Public Information Officer's Guide to Success Captain Matt Coppin, MPIO	When Location Matters Most: Indoor GIS for Emergency Response Daniel Bishop, GISP Cloudpoint Geospatial	Roundtable - Soaring Out of Your Turtle Shell Rhonda Kuramoto & Chelsea Finn, RPL	Missouri 9-1-1 Service Board Meeting Brian Maydwell
1400-1450	HALF TIME SNACKS WITH YOUR COMMERCIAL PARTNERS ON THE MIDWAY Pretzel Bites, Toasted Ravioli, Goey Butter Cake, Assorted Ice Cream bars, Orange Wedges, & Fitz's Craft Sodas				
1500-1550	Best Practices of an Effective CTO Halcyon Frank, ENP DAL Foundation	Back to Basics: Stop Being a Jerk at Work! Kris Inman, MA, RYT-200 The Healthy Dispatcher	The PSAP of the Future Curry Russell, Intrado	Sponsors & 911 Directors Invitation Only Event	MPSCC APP
1600-1650					MOAPCO Chapter Meeting

Dinner on Your Own

Continuing Education

Meeting & Ceremony

Food & Fun

Commercial Partners

UPCOMING MPSCC

Dispatch Wide Open
 Fall 2024 Chateau on the Lake
 October 16th - 18th Branson, MO

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Become a Dispatch Olympian with us!



Missouri Public Safety Communications Conference

SPRING 2024 - St Louis Union Station

Tuesday - March 5

REGISTRATION OPEN 0800-1030 & 1250-1500

EXHIBIT BOOTHS ON MIDWAY WEST - OPEN 0900-1300

TIME	REGENCY BALLROOM Skill Development	MIDWAY SUITES 5 Leadership Aspects	MIDWAY SUITES 6 Legal & Technical	MIDWAY SUITES 7-9 Wellness	MIDWAY SUITES 10 Management
0830-0920	This is the Sound-track to My Life Halcyon Frank, ENP DAL Foundtation	Followership: Informal Leadership Laura Meador	BEYOND THE BOUNDARIES: GIS Collaboration Susan Cunningham SDR, Inc	Post Traumatic Purpose Brad England	Best Practices for Drafting Handbook Policies Frank Flaspohler, Attorney & Counselor at Law
0930-1020	Missouri's 988 Suicide and Crisis Hotline Casey Muckler & Tamara Fish, MA	Roundtable - Supervisors Lets Talk Leadership Rochelle Esparza	Understanding NG911 and "IP Connected PSAP" Technologies Stacen Gross, ENP GeoComm	We Are Not Immune Miranda Hammons	Bridging the Gap Michelle Hatton
1030-1120	EXCLUSIVE TIME WITH YOUR COMMERCIAL PARTNERS ON THE MIDWAY				
1130-1250	BOX LUNCH ON MIDWAY WEST WITH YOUR COMMERCIAL PARTNERS Choose: Turkey & Ham Club w/Swiss cheese/bacon/Dijon mayo; Grilled Chicken breast w/jack cheese on 9-grain bun w/Russian dressing; or Greek Salad w/grilled chicken breast/olives/Feta/vinaigrette. Chips, cookie, and fruit.				
COMMERCIAL PARTNER GIVEAWAYS					
1300-1350	National Weather Service - Tools to Keep All of Your Community Safe! Kevin Deitsch, NWS-STL	Navigating HR Practices - Do's & Don'ts Janet Skelton, PHR Jason Nettles, MS, ENP	Saying Farewell: Employee Off-Boarding Sondra Wesley, BS Prepared 911	A Dog in the Comm Center - Crawford County 9-1-1 Brad England	Problem Employee Brian Battles, ENP MSML SPSC Landmark Training Solutions
1400-1450	More Than Letters: Leadership Development and Professional Growth through APCO and NENA Programs Zach Dykes, RPL Saralyn Hayes, RPL/ENP Cheryl Konarski, RPL/CPE Amanda Tudor, BS/EMD-Q/EMT/CCM	Managing Conflicts - Bullying in the Workplace & Weekly Check-Ins Sabrina Henry, RPL	NGCS, Disaster Recovery: Back-up, Network Redundancy, & GIS Caleb Branch, MHA, ENP, CCEM, EREMT-P INdigital	Surviving the Unspeakable Laura Meador	Intro to Leading a Communications Division Ashley Michels
1500-1550			911 and Vendor Management: Bridging the Gap Avion Bryant Stronghold Data	Who Helps You When You Help Everyone Else? Addressing the Stigmas Sarah Bauer, ABD, LMFT, MS, MS	Ensuring Resilience: Navigating the Essential of Continuity of Operations Planning Jason Nettles, MS, ENP
1600-1650				MONENA Chapter Meeting	
1800-1830	SOCIAL HOUR in the Regency Ballroom				Sponsor
1830-1930	St Louis BBQ Dinner Buffet in the Regency Ballroom made possible by ALL Sponsors Chopped Salad, Cucumber & Onion salad, Potato Salad, Beef Brisket, Pulled Pork, Turkey Breast, Whipped Potatoes, Green Beans, Cornbread & Biscuits, with assorted Pies & Cobblers. Iced Tea, Coffee, & Water				
1930-2000	Presentation of Annual Missouri Public Safety Communications Awards				
2000-2300	Entertainment in the Regency Ballroom - The Ultimate Game Show Challenge High-energy interactive event that takes the best from television game shows and put them together on one stage! Brush up on your trivia-Remember your geography-Recall old TV theme songs to outwit the other guy!				Sponsor
Continuing Education	Meeting & Ceremony		Food & Fun		Commercial Partners



Missouri Public Safety Communications Conference SPRING 2024 - St Louis Union Station

Wednesday - March 6

REGISTRATION OPEN 0800-1000

TIME	MIDWAY SUITES 5 Skill Development	MIDWAY SUITES 6 Leadership Aspects	MIDWAY SUITES 7-9 Legal & Technical	MIDWAY SUITES 10 Management	MPSCC APP
0830-0920	What's Cookin' Telecommunicators? Roger Martin	What's Cookin' Supervisors? Angie Stiefermann	What's Cookin' Technicians? JR Webb	What's Cookin' Directors? April Ford	
0930-1020	I'm A Dispatcher! Now What? Sabrina Henry, RPL	Supporting the Transition to NG9-1-1: A GIS Perspective Lauren DiGiovanni, GISP DATAMARK	Where's Room 101: Indoor Mapping Success Stories for Public Safety Matt Dondanville, GISP DATAMARK		
1030-1050	CLOSING REMARKS AND FINAL PRIZE DRAWINGS - Regency Ballroom				
1100-1150			MO 911 DA Meeting		

LUNCH ON YOUR OWN

Continuing Education	Meeting & Ceremony	Food & Fun	Commercial Partners
Thank you to our Bronze Sponsors for sponsoring the Tuesday Box Lunch Command1 MicroAutomation Intrado Concept Seating Convey 911 Higginbotham Insurance		2024 Public Safety Communications Awards Sponsors	
		SDR, Inc. 	Director & Supervisor of the Year George Major Trainer of the Year Team of the Year
		NGA & GeoComm GEQCOMM	Telecommunicator of the Year Information Technologist of the Year Radio Technologist of the Year Support Services Professional

Thank you to our 2024 Spring Sponsors

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