














TENTATIVE - SUBJECT TO CHANGE

 MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC) FALL SYMPOSIUM - TUESDAY - OCTOBER 15, 2024				
	Barcelona/Madrid	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>Mobile App Sponsored by</p>  </div> <div style="text-align: center;"> <p>Certificates Sponsored by</p>  </div> </div> <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 20px;"> <div style="text-align: center;"> <p>Lanyards Sponsored by</p>  </div> <div style="text-align: center;"> <p>Matrix Sponsored by</p>  </div> </div>		
1000-1050	9-1-1 Service Board Meeting			
1100-1150				
1200-1250				
Registration open 1200-1500				
	Milan/Venice/Florence			
1300-1350	Cyber-Ready ECC: Community Event Exercise Jason Rincker Avion Bryant & Brian Ward Stronghold Data			
1400-1450				
1500-1550				
1600-1700				
	CEU Certified	Commercial Partner Time	Fun & Food	Meeting & Ceremony

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	MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC) FALL SYMPOSIUM - WEDNESDAY - OCTOBER 16, 2024			
Registration open 0830-1500				
OPENING CEREMONY IN EDINBURGH/VIENNA BALLROOMS				
0900-0950	Invocation - Brandi Powell Singing of the National Anthem - Cassandra Haygood Presentation of Colors - Branson Fire Department			
1000-1050	KEYNOTE - Brandi Powell - Grace Under Fire: Being Kind in an Unkind Environment EDINBURGH/VIENNA BALLROOMS			Sponsored by 
1100-1245	MO911 DA - MOAPCO - MONENA JOINT ASSOCIATION MEETING WITH LUNCH IN EDINBURGH/VIENNA BALLROOMS Hot plated lunch Roast Beef or Turkey Sandwich with Gravy, Garlic mashed Potatoes, and Apple Pie with Whipped Cream			Lunch Sponsored by  Meeting Sponsored by 
	Skills for Success Edinburgh	Leadership & Wellness Vienna	Director Workshops Milan/Venice/Florence	Meetings Barcelona/Madrid
1300-1350	Conference 101: Where to Start for New Attendees Zachary Dykes, RPL April Ford, MPSCC Chair	Triggers, Trauma, & Telecommunicators Brandi Powell, Prepared Sponsored by 	Missouri 911 Service Board GIS Projects Shawn Penman, PhD, GISP, CFM	
1400-1450	Pipeline Awareness for PSAPs Zach Jones, Enbridge Energy		Directors Workshop Roundtable Mike Phillips, Facilitator	
1500-1550	Officer Involved Larry Guessfield	Finding Home and Family in 911 Jen Poole, ENP - INdigital	NWSChat 2.0 For Dispatch Mark Burchfield, NWS	
1600-1650	Can I Get a Witness! Liability & Courtroom Demeanor Angie Stiefermann	Difficult Conversations for Supervisors Roger Martin	Seamless Service: Continuity of Operations Planning Katelyn Kovach, CEM	
1700-1800	DINNER ON YOUR OWN			
1800-2100	MUSIC VIDEO BINGO IN EDINBURGH/VIENNA BALLROOM			 
2000-2300	HOSPITALITY SUITE - LAKE LUGANO/LAKE LOISE			
	CEU Certified	Commercial Partner Time	Fun & Food	Meeting & Ceremony

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**MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)
FALL SYMPOSIUM - THURSDAY OCTOBER 17**

Registration open 0800-1500 hours

Coffee Service in Hallway Outside Exhibit Hall starting at 0800*

Sponsored by



	Skills for Success Edinburgh	Leadership & Wellness Vienna	Director Workshops Milan/Venice/Florence	Meetings Barcelona/Madrid
0830-0920	The PSAP of the Future is Now! Jerry Pope - Intrado	End-to-End Native Multimedia Emergency Services Fabricio Velez - INdigital	Dispatching Dollars: Lease Financing Martin Ghafoori, MBA - Stifel	
0930-1020	Sink or Swim: Bridging the Generation Gap Brandi Powell, Prepared	Be The Best Training Oversight! Dorothy Cave, CPE, RPL, MA, BA, EMTI - APCO Institute	AI-Powered Wellness: Dispatcher Support Tiffany Carey, Eventide	
1030-1120	COMMERCIAL PARTNER EXCLUSIVE TIME IN VERSAILLES EXHIBIT HALL			
1130-1250	LUNCH WITH COMMERCIAL PARTNERS IN VERSAILLES EXHIBIT HALL Italian Grinder with Ham, Turkey, Salami, Lettuce, Tomato, Oil & Vinegar and Baguette, with Chips and a cookie			
1300-1350	Inside Out of Peer Support Angie Rodgers, CMCP	APCO International Update and Overview Stephen Devine, APCO Int.	Introduction to AI for MO 911 Jason Rincker - Stronghold Data	
1400-1450	AFTERNOON BREAK IN VERSAILLES EXHIBIT HALL WITH COMMERCIAL PARTNERS Hummus w/Naan Bread, Olive Tapenade w/Guacamole, Salsa, Tortilla Chips, Veggies, & Coke Products			
1500-1550	Passion for Compassion Stacey Blair	The Hidden Cost of Heroism: PTSD and Suicide Prevention for Responders Jason Long, CEO, Level Up 911 Training	DIRECTOR-SPONSOR EXCLUSIVE BREAK IN MUNICH	
1800-1930	AROUND THE WORLD FOOD STATIONS IN VERSAILLES EXHIBIT HALL Asian: Steamed Rice or Lo Mein Bowl w/Glazed Shrimp, Teriyaki Chicken, & Mongolian Beef, Kim Chi, Asian Veggies. Sushi: California, Philly, & Spicy Tuna, Wasabi, Pickled Ginger, & Tamari. Mexican: Flour & Corn Tortillas, Crispy Tostadas, Beef Birria, Pork Carnitas, Chicken al Carbon w/Guacamole, Sour Cream, Salsas, Pico de Gallo, Cheese, Citrus Salsita, Jicama Slaw. Assorted Mini Desserts			Sponsored by
DIRECTOR'S RECOGNITION CEREMONY				
1930-2030	ENTERTAINMENT BY REZA - EDGE OF ILLUSION "The World's Top Touring" Illusionist			
2030-2300	HOSPITALITY SUITE IN LAKE LUGANO/LAKE LOISE			
	CEU Certified	Commercial Partner Time	Fun & Food	Meeting & Ceremony

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MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)

FALL SYMPOSIUM - FRIDAY, OCTOBER 18, 2024

Registration open 0800-1130 hours

Coffee Service in Hallway Outside Exhibit Hall starting at 0800*

Sponsored by



	Skills for Success Edinburgh	Leadership & Wellness Vienna	Director Workshops Milan/Venice/Florence	Meetings Barcelona/Madrid
0830-0920	The Psychology of Domestic Violence and the Role of the Telecommunicator Jason Long, Level Up 911 Training	Beyond Connectivity: Offline Resiliency Craig Dollar, Ryzliant, Inc.	On Board with 9-1-1: Steering PSAP Success April Ford	
0930-1120	BREAKFAST WITH THE COMMERCIAL PARTNERS IN VERSAILLES EXHIBIT HALL Seasonal Fruit. Build your own Yogurt Parfait w/Granola, Berry Compote & Dried Fruits. Sausage Egg and Cheese Muffins, Biscuits & Sausage Gravy Served with: Freshly Brewed Colombian Blend and Decaffeinated Coffee, Assorted Herbal Teas, Chilled Orange, Apple, and Cranberry Juices PASSPORT TURN-IN FOR DRAWINGS & GIVEAWAYS			Breakfast Sponsored by our Bronze Sponsors
1130-1220	The Jaded Dispatcher Zachary Dykes, RPL	The Power of Conflict Management: Unlock Your Potential Jason Long, Level Up 911 Training	Best Practices for Hiring New Employees Frank Flaspohler, Esq-EMS Legal Services	
1230-1320	How to Make Your Department Mental Health Friendly Shawna Baron, PSY.D	Post Traumatic Purpose Brad England, CMCP	Peer Support: Implementation for Management Angie Rodgers, CMCP	
1330-1420			Director's Workshop Wrap-Up! Bonnie Witt-Schulte	
1430-1500	CLOSING CEREMONY & MPSCC DRAWINGS IN EDINBURGH			
	CEU Certified	Commercial Partner Time	Fun & Food	Meeting & Ceremony

MPSCC 2024 Fall Bronze Sponsors	
A&W Communications	NRoute
Watson Consoles	Stronghold Data
Concept Seating	Tusa Consulting
Voice Products	Valor Systems
Higginbotham Insurance	
Frontline Public Safety Solutions	