



MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)

FALL SYMPOSIUM - TUESDAY - OCTOBER 15, 2024

Milan/Venice/Florence

1000-1050

9-1-1 Service Board Meeting

1100-1200

Registration open 1200-1500

1300-1350

1400-1450

1500-1550

1600-1700

Cyber-Ready ECC:
Community Event Exercise
Jason Rincker
Avion Bryant & Brian Ward
Stronghold Data

CEU Certified

Commercial Partner Time

Fun & Food

Meeting & Ceremony

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MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)

FALL SYMPOSIUM - WEDNESDAY - OCTOBER 16, 2024

Registration open 0830-1500

OPENING CEREMONY IN EDINBURGH/VIENNA BALLROOMS

0900-0950	<p>Invocation - Brandi Powell</p> <p>Singing of the National Anthem - Cassandra Haygood Presentation of Colors - Branson Fire Department</p>
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1000-1050	<p>KEYNOTE - Brandi Powell - Grace Under Fire: Being Kind in an Unkind Environment</p> <p>EDINBURGH/VIENNA BALLROOMS</p>	<p>Sponsored by</p> 
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1100-1245	<p>MO911 DA - MOAPCO - MONENA JOINT ASSOCIATION MEETING WITH LUNCH IN EDINBURGH/VIENNA BALLROOMS</p> <p>Hot plated lunch Roast Beef or Turkey Sandwich with Gravy, Garlic mashed Potatoes, and Apple Pie with Whipped Cream</p>	<p>Lunch Sponsored by</p>  <p>Meeting Sponsored by</p> 
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	Skills for Success Vienna/Edinburgh	Leadership & Wellness Milan/Venice/Florence	Director Workshops Munich	Meetings Barcelona/Madrid
1300-1350	<p>Conference 101: Where to Start for New</p> <p>Zachary Dykes, RPL April Ford, MPSCC Chair</p>	<p>Triggers, Trauma, & Telecommunicators</p> <p>KEYNOTE Breakout</p> <p>Brandi Powell, Prepared</p> <p>Sponsored by </p>	<p>Missouri 911 Service Board GIS Projects</p> <p>Shawn Penman, PhD, GISP, CFM Becca Mangin & Rich Reiman, DATAMARK</p>	
1400-1450	<p>Pipeline Awareness for PSAPs</p> <p>Zach Jones, Enbridge Energy</p>		<p>Directors Workshop Roundtable</p> <p>Mike Phillips, Facilitator</p>	
1500-1550	<p>Officer Involved</p> <p>Larry Guessfield</p>	<p>Finding Home and Family in 911</p> <p>Jen Poole, ENP - INdigital</p>	<p>NWSChat 2.0 For Dispatch</p> <p>Mark Burchfield, NWS</p>	
1600-1650	<p>Can I Get a Witness! Liability & Courtroom Demeanor</p> <p>Angie Stiefermann</p>	<p>Difficult Conversations for Supervisors</p> <p>Roger Martin</p>	<p>Seamless Service: Continuity of Operations Planning</p> <p>Katelyn Kovach, CEM</p>	

DINNER ON YOUR OWN

1830-2100	<p>MUSIC VIDEO BINGO IN EDINBURGH/VIENNA BALLROOM</p>	 
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2100-2300	<p>HOSPITALITY SUITE - LAKE LUGANO/LAKE LOUISE</p>	
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CEU Certified	Commercial Partner Time	Fun & Food	Meeting & Ceremony
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**MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)
FALL SYMPOSIUM - THURSDAY OCTOBER 17**

Registration open 0800-1500 hours

Coffee Service in Hallway Outside Exhibit Hall starting at 0800*

Sponsored by



	Skills for Success Vienna/Edinburgh	Leadership & Wellness Milan/Venice/Florence	Director Workshops Munich	Meetings Barcelona/Madrid
0830-0920	The PSAP of the Future is Now! Jerry Pope - Intrado	End-to-End Native Multimedia Emergency Services Fabricio Velez - INdigital	Dispatching Dollars: Lease Financing Martin Ghafoori, MBA - Stifel	
0930-1020	Sink or Swim: Bridging the Generation Gap Brandi Powell, Prepared	Be The Best Training Oversight! Dorothy Cave, CPE, RPL, MA, BA, EMTI - APCO Institute	AI-Powered Wellness: Dispatcher Support Tiffany Carey, Eventide	
1030-1120	COMMERCIAL PARTNER EXCLUSIVE TIME IN VERSAILLES EXHIBIT HALL			
1130-1250	LUNCH WITH COMMERCIAL PARTNERS IN VERSAILLES EXHIBIT HALL Italian Grinder with Ham, Turkey, Salami, Lettuce, Tomato, Oil & Vinegar and Baguette, with Chips and a cookie			
1300-1350	Inside Out of Peer Support Angie Rodgers, CMCP	APCO International Update and Overview Stephen Devine, APCO Int.	Introduction to AI for MO 911 Jason Rincker - Stronghold Data	
1400-1450	AFTERNOON BREAK IN VERSAILLES EXHIBIT HALL WITH COMMERCIAL PARTNERS Hummus w/Naan Bread, Olive Tapenade w/Guacamole, Salsa, Tortilla Chips, Veggies, & Coke Products			
1500-1550	Passion for Compassion Stacey Blair	The Hidden Cost of Heroism: PTSD and Suicide Prevention for Responders Jason Long, CEO, Level Up 911 Training	DIRECTOR-SPONSOR EXCLUSIVE BREAK IN BARCELONA/MADRID	
1800-1930	AROUND THE WORLD FOOD STATIONS IN EDINBURGH/VIENNA Asian: Steamed Rice or Lo Mein Bowl w/Glazed Shrimp, Teriyaki Chicken, & Mongolian Beef, Kim Chi, Asian Veggies. Sushi: California, Philly, & Spicy Tuna, Wasabi, Pickled Ginger, & Tamari. Mexican: Flour & Corn Tortillas, Crispy Tostadas, Beef Birria, Pork Carnitas, Chicken al Carbon w/Guacamole, Sour Cream, Salsas, Pico de Gallo, Cheese, Citrus Salsita, Jicama Slaw. Assorted Mini Desserts			Sponsored by
	DIRECTOR'S RECOGNITION CEREMONY			
1930-2030	ENTERTAINMENT BY REZA - EDGE OF ILLUSION IN VERSAILLES "The World's Top Touring" Illusionist			
2030-2300	HOSPITALITY SUITE IN LAKE LUGANO/LAKE LOUISE			
	CEU Certified	Commercial Partner Time	Fun & Food	Meeting & Ceremony



MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE (MPSCC)

FALL SYMPOSIUM - FRIDAY, OCTOBER 18, 2024

Registration open 0800-1130 hours

Coffee Service in Hallway Outside Exhibit Hall starting at 0800*

Sponsored by



	Skills for Success Vienna/Edinburgh	Leadership & Wellness Milan/Venice/Florence	Director Workshops Munich	Meetings Barcelona/Madrid
0830-0920	The Psychology of Domestic Violence and the Role of the Telecommunicator Jason Long, Level Up 911 Training	Beyond Connectivity: Offline Resiliency Craig Dollar, Ryzylant, Inc.	On Board with 9-1-1: Steering PSAP Success April Ford	
0930-1120	BREAKFAST WITH THE COMMERCIAL PARTNERS IN VERSAILLES EXHIBIT HALL Seasonal Fruit. Build your own Yogurt Parfait w/Granola, Berry Compote & Dried Fruits. Sausage Egg and Cheese Muffins, Biscuits & Sausage Gravy Served with: Freshly Brewed Colombian Blend and Decaffeinated Coffee, Assorted Herbal Teas, Chilled Orange, Apple, and Cranberry Juices			Breakfast Sponsored by our Bronze Sponsors
PASSPORT TURN-IN FOR DRAWINGS & GIVEAWAYS				
1130-1220	The Jaded Dispatcher Zachary Dykes, RPL	The Power of Conflict Management: Unlock Your Potential Jason Long, Level Up 911 Training	Best Practices for Hiring New Employees Frank Flaspohler, Esq-EMS Legal Services	
1230-1320	How to Make Your Department Mental Health Friendly Shawna Baron, PSY.D	Post Traumatic Purpose Brad England, CMCP	Peer Support: Implementation for Management Angie Rodgers, CMCP	
1330-1420			Director's Workshop Wrap-Up! Bonnie Witt-Schulte	
1430-1500	CLOSING CEREMONY & MPSCC DRAWINGS IN EDINBURGH/VIENNA			
	CEU Certified	Commercial Partner Time	Fun & Food	Meeting & Ceremony



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